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ILLINOIS COMMERCE COMMISSION

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STATE OF ILLINOIS  
ILLINOIS COMMERCE COMMISSION

World-Link Solutions, Inc.

Application for a certificate of  
local authority to operate as  
a reseller and facilities-based  
carrier of intrastate, interexchange  
and local telecommunications  
services throughout the  
State of Illinois.

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ILLINOIS  
COMMERCE COMMISSION

APPLICATION FOR CERTIFICATES  
OF SERVICE AUTHORITY

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Dated: May 18, 2006

Docket No. \_\_\_\_\_  
ICC Office Use Only

World-Link Solutions, Inc. :  
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Application for a certificate of :  
local authority to operate as :  
a reseller and facilities-based :  
carrier of intrastate, interexchange :  
and local telecommunications :  
services throughout the :  
State of Illinois. :

**APPLICATION FOR CERTIFICATES TO BECOME A  
TELECOMMUNICATIONS CARRIER**

**GENERAL**

1. World-Link Solutions, Inc. FEIN # 13-4164619  
42 Broadway, Floor 11, Suite 1101  
New York, New York 10004
  2. Authority Requested: (Mark all that apply)  
  
☐ 13-403 Facilities Based Interexchange  
☒ 13-404 Resale of Local and/or Interexchange  
☒ 13-405 Facilities Based Local
  3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 or Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant has requested each waiver/variance.  
  
☒ Part 710 Uniform System of Accounts for Telecommunications Carriers  
  
☒ Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois  
  
☒ Section 735.180 Directories  
  
☐ Other
- Explanations and support for each waiver/variance request are set forth in Appendix A in response to Question 1.
4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:

- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
- (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;
- (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and
- (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.

See attached Appendices A, B, C & D

5. In what area of the state does the Applicant propose to provide service?

Interexchange – Throughout the State of Illinois in all equal access exchanges  
Resold and Facilities-Based Local Exchange – Throughout the State of Illinois or to the extent  
facilities and/or resale tariffs of WLS's wholesale suppliers permit.

6. Please attach a sheet designating contact persons to work with Staff on the following:

- a) issues related to processing this application
- b) consumer issues
- c) customer complaint resolution
- d) technical and service quality issues
- e) "tariff" and pricing issues
- f) 9-1-1 issues
- g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

Please see list of designated contacts attached as Exhibit 1.

7. Please check type of organization?

\_\_\_\_\_ Individual      X Corporation  
\_\_\_\_\_ Partnership      Date corporation was formed April 2, 2001  
\_\_\_\_\_ Other (Specify) In what state? New Jersey

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

Please see Exhibit 2 for Articles of Incorporation.

9. List jurisdictions in which Applicant is offering service(s).

Applicant currently offers long distance services in Florida and New York and competitive local  
exchange services in New York. See Exhibit 3.

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

\_\_\_\_\_ YES (Please provide details)      X NO

11. Have there been any complaints or judgments levied against the Applicant in any other jurisdiction?

\_\_\_\_\_ YES \_\_\_\_\_ X \_\_\_\_\_ NO

If YES, please describe fully. \_\_\_\_\_

12. Has the Applicant provided service under any other name?

\_\_\_\_\_ YES \_\_\_\_\_ X \_\_\_\_\_ NO

If YES, please list. Applicant currently provides services in Florida as World-Link Solutions, Inc. d/b/a WL Solutions, Inc.

13. Will the Applicant keep its books and records in Illinois?

\_\_\_\_\_ YES \_\_\_\_\_ X \_\_\_\_\_ NO

If NO, please list. Applicant will maintain books and records in New York at its primary place of business.

#### MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Please see Exhibit 4.

15. List officers of Applicant.

Please see Exhibit 5.

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services?

X \_\_\_\_\_ YES \_\_\_\_\_ \_\_\_\_\_ NO

If YES, list entity. WLS is a subsidiary of WL Holdings, Inc. ("WLH"). WLH is also the parent of another subsidiary, World-Link Telecom, Inc. WLS has no other affiliated interests.

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Applicant will directly bill its customer monthly. Applicant's invoices provide details regarding all charges, including usage and recurring charges. Applicant's invoices also contain separate line items related to state and federal taxes, surcharges and fees. A sample billing statement is attached hereto at Exhibit 6.

18. How does Applicant propose to handle service, billing and repair complaints? (At a minimum, describe Applicants internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

- YES            X            NO

If YES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

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If NO, which facility provider(s) services does the Applicant intend to use?

Applicant resells telecommunications services supplied by licensed competitive local exchange and interexchange carriers. Applicant's current wholesale supplier is Broadview Networks.

Applicant requests certification as a facilities-based provider of local exchange services to facilitate a future transition to leased facilities (Unbundled Network Elements) or deployment of its own facilities. Applicant does not have any plans to lease or deploy its own facilities at this time.

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

WLS proposes to provide basic local exchange telecommunications services in the zone and exchange areas throughout the State of Illinois in which AT&T and Verizon are the incumbent local exchange carriers. WLS intends to provide service to residential and business customers. WLS will initially offer customers three service options:

- Basic Dialtone – this service allows customers to access the local exchange network to complete both local and long distance calls. Long distance calls are completed on the network of the customer's preferred long distance provider.
- Basic Dialtone plus Features Package – this service provides access to the local and long distance networks and also includes a package of the following CLASS features: Caller ID, Call Waiting and 3-Way Calling:
  - Caller ID – Allows a Customer to see a caller's number previewed on a display screen before the call is answered.
  - Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both calls.
  - Three Way Calling – Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference.
- World-Link Total Connect – this service combines the company's Basic Dialtone plus Features Package with unlimited local, regional and nationwide long distance calling, anytime and anywhere in the U.S.

28. Will technical personnel be available at all times to assist customers with service problems?

  X  

YES

NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but no limited to: (a) touch dialing; (b) access to 9-1-1- and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability

to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?

Not Applicable.

\_\_\_\_\_ YES

\_\_\_\_\_ NO

A handwritten signature in cursive script, reading "Jonathan S. Marashlian", followed by a circled "P" or similar mark.

Jonathan S. Marashlian, Regulatory Counsel  
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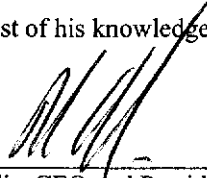
**VERIFICATION**

STATE OF NEW YORK )

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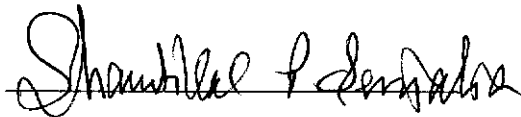
COUNTY OF MANHATTAN )

Personally appeared before the undersigned, an officer duly authorized to administer oaths, Paul H. Stamoulis, who first being duly sworn, deposes and says that he is the CEO and President of World-Link Solutions, Inc., is of sound mind and lawful age, that he has read the application for intrastate telecommunications authority submitted on behalf of World-Link Solutions, Inc., and knows the contents thereof, and that the statements made herein are true to the best of his knowledge and belief.



Paul H. Stamoulis, CEO and President  
World-Link Solutions, Inc.

Subscribed and sworn before me, this 11<sup>th</sup> day of may, 2006.



(SEAL)

My Commission Expires SHANTILAL P. SENJALIA  
Notary Public, State of New York  
No 01565021561  
Qualified in Queens County  
Commission Expires December 20, 09